	Case 2:15-cv-01124-ROS Docume	ent 1 Filed	06/18/15 Page 1 of 23 FILED LODGED RECEIVED COPY
1	Thomas M. Waitkus 18899 N. 77th Ave		JUN 1 8 2015 /
2	Glendale, Arizona 85308		CLERK U S DISTRICT COURT DISTRICT OF ARIZONA
3	twaitkus@yahoo.com In Pro Se		DEPUTY
4	·		FILE ON DEMAND
5			FOR THE RECORD
6			
7 8			
9	UNITED STATES DISTRICT	S DISTRIC	
10	Thomas M. Waitkus, individual,		CV 15 01124-PHY-POS
11		Case No	
12	Plaintiff,		
13	VS.	V	ERIFIED COMPLAINT FOR RELIEF
14	West Asset Management, Inc., a corporation, et al,		
15	Defendant(s).	DEMA	ND FOR TRIAL BY JURY
16 17			
18	i .		
19	VERIFIED COM	IPLAINT for	RELIEF
20	Plaintiff, Thomas M. Waitkus, sues De	efendant(s), V	Vest Asset Management, Inc., and
22	for his complaint alleges:		
23	Nature o	of the Action	
25	1. This is a complaint for money damage	es.	
26			
27			
28	Pag	ge 1 of 8	
	PLAINTIFF'S VERIFIED		
- 1	Waitkus v. West Ass	set ivianagemen	it, inc., et al

Background

- 10. Since 16-December-2004, Plaintiff has publicly noticed all entities and persons of his desire not to be contacted contrary to the provisions allowed under the TCPA, when he registered his phone number on the National Do Not Call Registry. (*See* Exhibit "A")
- 11. On or about 12-March-2015 at about 9:09 A.M. local time, through 11-May-2015 at approximately 6:53 P.M. local time, Defendant called the Plaintiff's cellular phone on a minimum of 22 occasions without Plaintiff's prior express permission or for emergency purposes. (*See* Exhibit "B").
- 12. The communications in question here are all related to telephone calls to Plaintiff's cellular phone and attempted collection of an alleged debt.
- 13. Defendant has not had an established business relationship with Plaintiff at any time prior to Defendant contacting Plaintiff's telephone.
- 14. Plaintiff has never given Defendant express consent to call Plaintiff's cellular phone.
- 15. The acts alleged herein all took place in Maricopa County, Arizona, in that the offending calls were received there.
- 16. Plaintiff has attempted to resolve this matter privately with Defendant, however,

 Defendant has been unresponsive, uncooperative and virtually non-communicative regarding
 the allegations, therefore Plaintiff brings forward these causes of action seeking remedy for
 violations as described under causes of action.

CAUSES OF ACTION

COUNT I DEFENDANT'S VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT AT 47 U.S.C. § 227 (b)(1)

17. Plaintiff alleges and incorporates the information in paragraphs 1 through 16.

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PLAINTIFF'S VERIFIED COMPLAINT FOR RELIEF Waitkus v. West Asset Management, Inc., et al

28

- 18. Defendant has demonstrated non-compliance with 47 U.S.C. §227(b)(1) by using an automatic telephone dialing system that has the capacity to store or produce telephone numbers as described at 47 USC § 227(a)(1) to call Plaintiff's cellular phone.
- 19. Defendant contacted Plaintiff via telephone without an existing business relationship between the parties, contrary to 47 U.S.C. 227(a)(2).
- 20. Defendant initiated a minimum of 22 phone calls to Plaintiff's telephone absent Plaintiff's express consent (see Exhibit "B"). Defendant violated the TCPA at 47 U.S.C. § 227 (b)(1)(A)(iii) which states in part;
 - (1) PROHIBITIONS.—it shall be unlawful for any person within the United States, or any person outside the United States if the recipient is within the United States—
 - (A) to make any call (other than a call made for emergency purposes or made with the prior express consent of the called party) using any automatic telephone dialing system or an artificial or prerecorded voice—
 - (iii) to any telephone number assigned to a paging service, cellular telephone service, specialized mobile radio service, or this radio common carrier service, or any service for which the called party is charged for the call;
- 21. The TCPA allows for a private right of action at 47 U.S.C. § 227 (b)(3) of \$500 for each violation.
- 22. The TCPA, at 47 U.S.C. § 227 (b)(3) further states in part;
 - "If the court finds that the defendant willfully or knowingly violated this subsection or the regulations prescribed under this subsection, the court may, in its discretion, increase the amount of the award to an amount equal to not more than 3 times the amount available under subparagraph (B) of this paragraph."

COUNT II DEFENDANT'S VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT AT 47 U.S.C. § 227 (c)(5)

23. Plaintiff alleges and incorporates the information in paragraphs 1 through 22.

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- 24. On 13-December-2004, Plaintiff publicly and formally noticed and requested all entities and persons through registration of his assigned phone number on the National Do Not Call Registry his express non-consent to receive any calls from parties subject to the TCPA.
- 25. Defendant called the Plaintiff's cellular phone on a minimum of 22 occasions, contrary to 47 U.S.C. § 227 (c)(5).
- 26. Defendant repeatedly harassed, oppressed and abused Plaintiff as demonstrated by calling the Plaintiff's phone number, more than once during a 12 month period, which states in part:
 - (5) PRIVATE RIGHT OF ACTION.--A person who has received more than one telephone call within any 12-month period by or on behalf of the same entity in violation of the regulations prescribed under this subsection may, if otherwise permitted by the laws or rules of court of a State bring in an appropriate court of that State—
 - (A) an action based on a violation of the regulations prescribed under this subsection to enjoin such violation,
 - (B) an action to recover for actual monetary loss from such a violation, or to receive up to \$500 in damages for each such violation, whichever is greater, or (C) both such actions.

COUNT III DEFENDANT'S VIOLATION OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §1692 d

- 27. Plaintiff alleges and incorporates the information in paragraphs 1 through 26.
- 28. Defendant has not validated an alleged debt owed of Plaintiff.
- 29. The number of calls Defendant placed to Plaintiff is clearly excessive and contrary to the protection intended to consumers by the FDCPA in every regard.
- 30. Defendant engaged in conduct of which the natural consequence resulted in harassment, oppression and abuse by repeatedly contacting Plaintiff in violation and contrary to 15 USC §1692d which states in part,

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806. Harassment or abuse

A debt collector may not engage in any conduct the natural consequence of which is to harass, oppress, or abuse any person in connection with the collection of a debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:

(5) Causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with intent to annoy, abuse or harass any person at the called number.

CONCLUSION

Defendant clearly disregarded the TCPA and FDCPA as evidenced by the number and frequency of telephone calls placed to Plaintiff's cellular telephone. Defendant has refused to remedy this matter with Plaintiff and forced Plaintiff to take civil action against Defendant, straining Plaintiff and this Courts' resources. Plaintiff was tormented by calls placed by Defendant to Plaintiff's cell phone, especially during a period of grieving following the death of a family member. Plaintiff has never had any business relationship with Defendant and Defendant has failed to validate any alleged debt.

Plaintiff respectfully urges this court consider the widest latitude of margins regarding "willful or knowing" when considering the nature of the Defendant's business and expected business conduct of a debt collector regarding outgoing telephone calls to consumers.

Defendant clearly harassed, oppressed and abused Plaintiff when Defendant knowingly and willfully contacted Plaintiff via telephone contrary to consumer protection laws designed to protect consumers from abusive business practices and the accompanying injurious harassment, oppression, annoyance and abuse associated with unwanted phone calls.

Absent the affirmative defense allowance of the TCPA at 47 U.S.C. § 227 (c)(5), Plaintiff respectfully requests this court use its discretion and find Defendant willfully and

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knowingly violated the TCPA when Defendant excessively placed phone calls to Plaintiff's cellular telephone.

Reservation of Rights

Plaintiff reserves all rights to modify or amend his complaint as necessary and for actual damages that have occurred or that discovery may bear as witness, including but not limited to, Defendant's telephone system records which may reveal additional unauthorized calls and repeat violations made by Defendant to Plaintiff's phone. Plaintiff also reserves the right to pursue additional causes of action against Defendant for violations not represented herewith and a trial by jury.

WHEREFORE, based on facts set forth in the above counts, Plaintiff demands

- (a) a decision favoring Plaintiff in this action on all counts,
- (b) minimum statutory damages of \$22,500.00 payable by Defendant, up to the maximum statutory treble damages for willful or knowingly violating the TCPA, \$65,500.00, and any additional relief as it may bear,
- (c) court filing fees, service of process or other expenses and reasonable attorney fees,
- (d) any and all such other relief as may be just.

Dated: June 18, 2015

Respectfully Submitted,

Thomas M. Waitkus, Plaintiff

In Pro Se

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I, the undersigned, hereby Attest and Declare:

I am the Plaintiff in the foregoing document entitled, VERIFIED COMPLAINT FOR RELIEF.

VERIFICATION

I have read and know the contents thereof and certify that the matters stated therein are facts of my own knowledge, except as to those matters, which are therein stated upon my information or belief, and as to those matters I believe them to be correct.

I declare under the penalty of perjury of the Laws of Arizona, that the foregoing is correct and complete to the best of my knowledge, information and belief, and that this verification is executed in Glendale, Arizona.

Dated: June 18, 2015

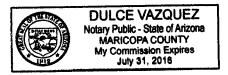
Thomas M. Waitkus, Plaintiff

The above named Affiant appeared before me, a Notary, subscribed, sworn

under oath this <u>June</u> day of 18, 2014.15

21 **Notary**

My commission expires: July 31,2016 seal



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PLAINTIFF'S VERIFIED COMPLAINT FOR RELIEF Waitkus v. West Asset Management, Inc., et al

Exhibit "A"



[External] Fw: National Do Not Call Registry - Your Registration Is Confirmed Tom Waitkus

to:

thomas_waitkus@vanguard.com 06/17/2015 07:53 PM Hide Details

From: Tom Waitkus twaitkus@yahoo.com

To: "thomas_waitkus@vanguard.com" <thomas_waitkus@vanguard.com>

Please respond to Tom Waitkus <a href="mailto: waitkus@yahoo.com

On Monday, June 15, 2015 8:22 PM, "Verify@DonotCall.gov" <Verify@DonotCall.gov> wrote:

Thank you for registering your phone number with the National Do Not Call Registry. You successfully registered your phone number ending in 8922 on December 16, 2004. Most telemarketers will be required to stop calling you 31 days from your registration date.

Visit https://www.donotcall.gov to register another number or file a complaint against someone violating the Registry.

Please do not reply to this message as it is from an unattended mailbox. Any replies to this email will not be responded to or forwarded. This service is used for outgoing emails only and cannot respond to inquiries.

Exhibit "B"

Call #		Date	Time	Calling #	Exhibit
	1	3/12/2015	9:20AM	623-242-0188	Verizon Bill
	2	3/19/2015	11:37AM	623-455-5315	Screenshot
	3	3/19/2015	12:16PM	623-455-5315	Verizon Bill
	4	3/20/2015	2:38PM	623-455-5315	Verizon Bill
	5	3/24/2015	2:21PM	623-223-7413	Verizon Bill
	6	3/24/2015	2:23PM	623-223-7413	Verizon Bill
	7	3/24/2015	2:24PM	623-223-7413	Verizon Bill
	8	3/24/2015	2:24PM	623-223-7413	Verizon Bill
	9	3/31/2015	8:56AM	623-242-0188	Verizon Bill
	10	3/31/2015	9:30AM	623-242-0188	Verizon Bill
	11	4/1/2015	3:38PM	623-242-0188	Verizon Bill
	12	4/2/2015	11:25AM	623-242-0188	Screenshot
	13	4/2/2015	5:53PM	623-242-0188	Screenshot
	14	4/3/2015	11:16AM	623-242-0188	Screenshot
	15	4/6/2015	8:10AM	623-455-5315	Verizon Bill
	16	4/7/2015	11:08AM	623-455-5315	Screenshot
	17	4/8/2015	1:12PM	623-455-5315	Screenshot
	18	4/10/2015	8:44AM	623-455-5315	Screenshot
	19	4/20/2015	2:31PM	623-242-0188	Screenshot
	20	4/28/2015	10:59AM	623-455-5315	Verizon Bill
	21	5/4/2015		623-223-7413	Verizon Bill
	22	5/11/2015	6:53PM	623-242-0188	Screenshot



THOMAS M WAITKUS 18899 N 77TH AVE GLENDALE, AZ 85308-5958

KEYLINE

PO BOX 4005 ACWORTH, GA 30101-9006

Manage Your Account	Account Number	Date Due
www.vzw.com		Past Due
Change your address at vzw.com/changeaddress	Invoice Number	1383901604

Quick Bill Summary

Mar 05 - Apr 04

Previous Balance (see back for details)	\$
No Payment Received	\$.00
Balance Forward Due Immediately	\$
Monthly Charges	\$
Verizon Wireless' Surcharges and Other Charges & Credits	\$
Taxes, Governmental Surcharges & Fees	\$.00
Total Current Charges Due by April 29, 2015	\$

Total Amount Due



Verizon Wireless News

Hadaddaddaddaddaddaddaddadd

See Where You Use Data The Most

We know it's important to have tools to help monitor your usage. That's why we've created the new Data Utilization tool in My Verizon. Now you can easily view your data usage by category. Visit vzw.com/datautilization.

Our records indicate your account is past due. Please send payment now to avoid service disruption.

Pay from Wireless Pay on the Web Questions 1.800.922.0204 or *611 from your wireless #PMT (#768) My Verizon at www.vzw.com



THOMAS M WAITKUS 18899 N 77TH AVE GLENDALE, AZ 85308-5958 Bill Date **Account Number** Invoice Number

April 04, 2015

1383901604



W

Total Amount Due

Make check payable to Verizon Wireless. Please return this remit slip with payment.



PO BOX 660108 DALLAS, TX 75266-0108

Handalatan kalalara Hadiana ad Hilanda da da kal

Check here and fill out the back of this slip if your billing address has changed or you are adding or changing your email address.



Date Due Page

Past Due

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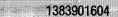
Detail for Thomas Waitkus: 602-451-8922

								Airtime	Long Dist/	
Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Charges	Other Chgs	Total
3/11	النفية ا	() () () () () () () () () ()	Peak	M2MAllow	Phoenix AZ	Incoming CL	13			
3/11	9	020 0017	Peak	PlanAllow	Scottsdale AZ		4			
3/11			Peak	PlanAllow,CallVM	Scottsdale AZ	Voice Mail CL	1			
3/11			Peak	PlanAllow	Scottsdale AZ		6			
3/11			Peak	M2MAllow	Tempe AZ	Phoenix AZ	2			
3/11			Peak	M2MAllow	Phoenix AZ		2			
3/11			Peak	M2MAllow	Phoenix AZ		2			
3/11			Peak	M2MAllow	Phoenix AZ		2			
3/11	4		Peak	M2MAllow	Glendale AZ	Phoenix AZ	1			
3/11	5		Peak	PlanAllow	Peoria AZ	Incoming CL	2			
3/11	5		Peak	PlanAllow	Glendale AZ	Incoming CL	11			
3/11			Peak	PlanAllow	Glendale AZ	خنستنية	1			
3/11		(Peak	PlanAllow	Glendale AZ	Peoria AZ	. 1			
3/11			Peak	PlanAllow,CallWait	Glendale AZ	Incoming CL	1			
3/12	6		Peak	PlanAllow	Glendale AZ	ظلسطنين	1			
3/12	6504	4	Peak	PlanAllow	Glendale AZ	Incoming CL	1			
3/12	7		Peak	PlanAllow	Peoria AZ	(10000000)	1			
3/12			Peak	PlanAllow	Peoria AZ		1			
3/12	Hon	000°210°00°3	Peak	PlanAllow	Glendale AZ	-	2			
3/12	7		Peak	PlanAllow	Peoria AZ	Windstein Co.	1			
3/12			Peak	PlanAllow	Peoria AZ	وتناسين	1			
3/12	7		Peak	PlanAllow	Phoenix AZ	ويرسين	1			
3/12	8		Peak	PlanAllow	Phoenix AZ	<u> </u>	1			
3/12	8.		Peak	PlanAllow	Tempe AZ	Contraction to	3			
3/12	9:20A	623-242-0188	Peak	PlanAllow	Tempe AZ	Phoenix AZ	2			
3/12	1 4:20/ -	-002-000-040	Peak	PlanAllow	Scottsdale AZ	Phoenix AZ	2			
3/12	سنتنيخ		Peak	PlanAllow	Scottsdale AZ	Incoming CL	6			
3/12			Peak	PlanAllow,CallVM	Glendale AZ	Voice Mail CL	1			
3/12	EA1D		Peak	M2MAllow	Glendale AZ		2			
3/12	5.000	000 262 0114	Peak	PlanAllow	Glendale AZ	Equalitative	1			
3/12.		000 020 000	Peak	PlanAllow	Glendale AZ	النسييتين	1			
3/12			Peak	PlanAllow	Glendale AZ	Incoming CL	10			
3/12			Peak	M2MAllow	Glendale AZ	Phoenix AZ	6			
3/12		-100-200-200	Peak	PlanAllow	Glendale AZ	Phoenix AZ	9			
3/13			Off-Peak	N&W	Phoenix AZ	Electronico m	27			
3/13	-		Off-Peak		Scottsdale AZ		2			
3/13		400-037-0050	Peak	M2MAllow	Scottsdale AZ	Glendale AZ	2			
3/13	-		Peak	PlanAllow, CallVM	Scottsdale AZ	Voice Mail CL	1		<u></u>	
3/13			Peak	PlanAllow, CallVM	Phoenix AZ	Voice Mail CL	1			
3/13			Peak	M2MAllow	Phoenix AZ	Posterioris	2			
3/13			Peak	M2MAllow	Phoenix AZ	Glendale AZ	3			
3/13		010 017 00Z0	Peak	PlanAllow	Phoenix AZ	Quinting AZ	1			
3/13		3.5 31. 0020	Peak	PlanAllow, CallVM	Glendale AZ	Voice Mail CL	2			
3/13			Peak	PlanAllow	Peoria AZ	Phoenix AZ	4			
3/13			Peak	PlanAllow	Glendale AZ		*			
J/ 13			i can	I ICHIPUIOYY	altiluale AZ	Phoenix AZ	2			





Date Due Page



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Detail for Thomas Waitkus: 602-451-8922

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
3/18	6:34P	(1)	Peak	M2MAllow	Glendale AZ	Glendale AZ	5			
3/18	6:39P		Peak	PlanAllow	Peoria AZ	Phoenix AZ	1			
3/18	7:26P		Peak	M2MAllow	Glendale AZ	Glendale AZ	1			
3/18	7:30P		Peak	M2MAllow	Peoria AZ	Incoming CL	2			
3/18	7:31P		Peak	PlanAllow	Glendale AZ	Phoenix AZ	7			
3/18	7:38P		Peak	PlanAllow,CallVM	Glendale AZ	Voice Mail CL	1			
3/19	9:01A		Peak	PlanAllow	Glendale AZ	Incoming CL	1		~-	
3/19	9:02A	3	Peak	PlanAllow	Glendale AZ	-	2			
3/19	12:16P	623-455-5315	Peak	PlanAllow	Tempe AZ	Phoenix AZ	1			
3/19	12:55P		Peak	PlanAllow	Scottsdale AZ	السانية	2			
3/19	12:56P	3	Peak	PlanAllow,CallWait	Scottsdale AZ	Incoming CL	2			
3/19	12:58P		Peak	PlanAllow	Scottsdale AZ	Incoming CL	12			
3/19	1:10P		Peak	PianAllow	Tempe AZ		20			
3/19	4:28P		Peak	PlanAllow	Scottsdale AZ	Toll-Free CL	1			
3/19	4:29P		Peak	M2MAllow	Scottsdale AZ		24			
3/19	4:52P		Peak	PlanAllow	Glendale AZ		1			
3/19	4:53P		Peak	M2MAllow	Glendale AZ	منسسني	1			
3/19	4:54P		Peak	PlanAllow	Glendale AZ	Toll-Free CL	5			
3/19	5:19P		Peak	PlanAllow	Glendale AZ	No Phoenix AZ	14			
3/19	5:36P		Peak	M2MAllow	Glendale AZ	Phoenix AZ	8			
3/19	5:58P		Peak	PlanAllow	Glendale AZ	Toll-Free CL	1			
3/19	6:10P		Peak	PlanAllow	Glendale AZ	Chandler AZ	1			
3/19	6:35P		Peak	M2MAllow	Glendale AZ	Glendale AZ	6			
3/19	6:42P		Peak	PlanAllow	Glendale AZ	Toll-Free CL	2			-
3/19	7:26P		Peak	M2MAllow	Glendale AZ	Glendale AZ	5			
3/20	6:33A		Peak	M2MAllow	Phoenix AZ		22			
3/20	6:55A		Peak	PlanAllow	Phoenix AZ	Detroit MI	2			
3/20	6:56A		Peak	PlanAllow	Scottsdale AZ	Toll-Free CL	6			
3/20	10:30A		Peak	M2MAllow	Scottsdale AZ	Phoenix AZ	6			
3/20	12:14P		Peak	PlanAllow	Phoenix AZ	(الفاسسية)	20			
3/20	12:34P	(Peak	M2MAllow	Glendale AZ	Phoenix AZ	2			
3/20	2:12P		Peak	PlanAllow	Glendale AZ	Phoenix AZ	2			
3/20	2:38P	623-455-5315	Peak	PlanAllow	Glendale AZ	Incoming CL	1			
3/20	2:40P		Peak	M2MAllow	Glendale AZ	Incoming CL	1			
3/20	2:48P		Peak	M2MAllow	Glendale AZ	Phoenix AZ	3			
3/20	4:21P	***************************************	Peak	PlanAllow,CallVM	Scottsdale AZ	Voice Mail CL	2			
3/20	5:06P		Peak	PlanAllow	Scottsdale AZ	Incoming CL	1			
3/21	2:43P		Off-Peak	N&W	Glendale AZ		4			
3/21	2:46P		Off-Peak	N&W	Glendale AZ		1			
3/21	2:47P		Off-Peak	N&W	Glendale AZ		1			
3/21	2:47P	رحالين	Off-Peak	N&W	Glendale AZ		1			
3/21	2:47P	212	Off-Peak	N&W	Glendale AZ		1			
3/21	2:48P		Off-Peak	N&W	Glendale AZ		1			
3/21	2:48P		Off-Peak	N&W	Glendale AZ		1			
3/21	2:48P		Off-Peak	N&W	Glendale AZ		1			







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2-48 Off-Peak NAW Glendale AZ		Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
248		3/21	2:48P	37777	OffPeak	N&W	Glendale AZ	Particularity.	1			
321 2-489		3/21	2:49P	C10-000-1450	Off-Peak	N&W	Glendale AZ		1			
1921 6.12P		3/21	2:49P		Off-Peak	N&W	Glendale AZ	Quinitii .	1			
3/21 6.15P		3/21	2:49P		Off-Peak	N&W	Glendale AZ	Incoming CL	28			
S21 616P		3/21	6:12P		Off-Peak	N&W	Glendale AZ	Glendale AZ	1			
3/22 9-57A		3/21	6:15P		Off-Peak	N&W	Glendale AZ	Phoenix AZ	1			
322 10-07A monomic Off-Peak N&W Gendale AZ Emergency Committed		3/21	6:16P		Off-Peak	N&W	Glendale AZ	Glendale AZ	3			
322 11:00A		3/22	9:57A		Off-Peak	N&W	Glendale AZ	Phoenix AZ	1			
322 11:06A		3/22	10:47A	000-000-000	Off-Peak	N&W	Glendale AZ		5			
322 12-04		3/22	11:00A	***********	Off-Peak	N&W	Glendale AZ	Incoming CL	1			
322 12:24		3/22	11:06A	***************************************	OffPeak	N&W	Glendale AZ	Phoenix AZ	11			
3722 1.23P		3/22	12:04P		Off-Peak	N&W	Glendale AZ	Incoming CL	1			
313P		3/22	12:24P		Off-Peak	N&W	Glendale AZ	Phoenix AZ	26	~-		
3722 3:14P 20-25 G Off-Peak N&W Glendale AZ I		3/22	1:23P		Off-Peak	N&W	Glendale AZ	Phoenix AZ	3			
3/22 4.25P Off-Peak N&W Glendale AZ Incoming Cl. 48	:	3/22	3:13P		Off-Peak	N&W	Glendale AZ	Glendale AZ	1			
3/22 4.25P Off-Peak N&W Peoria AZ Signal Sign		3/22	3:14P	***************************************	Off-Peak	N&W	Glendale AZ	Phoenix AZ	1			
3/22 4.26P 008 Off - Peak N&W Glendale AZ Glendale AZ 1		3/22	3:37P	515	Off-Peak	N&W	Glendale AZ	Incoming CL	48			
3/22 6.06P Off-Peak N&W Glendale AZ 1		3/22	4:25P		Off-Peak	N&W	Peoria AZ		1			
3/22 7.42P		3/22	4:26P	8000000	Off-Peak	N&W	Glendale AZ	Glendale AZ	1			
3/23 2.49P		3/22	6:06P		Off-Peak	N&W	Glendale AZ	Glendale AZ	1			
3/23 6.06P Peak PlanAllow Glendale AZ 1	;	3/22	7:42P	-	Off-Peak	N&W,CallVM	Glendale AZ	Voice Mail CL	1			
3/23 6:42P Peak PlanAllow Glendale AZ Peoria AZ 3 3/23 6:57P Peak M2MAllow Peoria AZ Incoming CL 1 3/24 8:42A Peak PlanAllow Phoenix AZ 17 3/24 11:37A Peak PlanAllow Scottsdale AZ 1 17		3/23	2:49P	9	Peak	PlanAllow	Scottsdale AZ	الاسطاني	35			
3/23 6:57P Peak M2MAllow Peorla AZ Incoming CL 1 3/24 8:42A Peak PlanAllow Phoenix AZ 17		3/23	6:06P	212	Peak	PlanAllow	Glendale AZ		1			
3/24 8:42A Peak PlanAllow Phoenix AZ 17 3/24 11:37A Peak PlanAllow Scottsdale AZ 1 30 3/24 12:06P Peak PlanAllow Scottsdale AZ Phoenix AZ 1 3/24 1:53P Peak PlanAllow Scottsdale AZ Phoenix AZ 1 3/24 2:16P 1 3/24 2:18P Peak PlanAllow Scottsdale AZ Phoenix AZ 1		3/23	6:42P		Peak	PlanAllow	Glendale AZ	Peoria AZ	3			
11:37A	:	3/23	6:57P		Peak	M2MAllow	Peoria AZ	Incoming CL	1			
1 1 1 1 1 1 1 1 1 1	:	3/24	8:42A		Peak	PlanAllow	Phoenix AZ		17			
153P	:	3/24	11:37A	*******	Peak	PlanAllow	Scottsdale AZ	بناسطني	30			
Scottsdale AZ	;	3/24	12:06P		Peak	PlanAllow	Scottsdale AZ		1			
3/24 2:18P		3/24	1:53P		Peak	PlanAllow	Scottsdale AZ	Phoenix AZ	1			
Scottsdale AZ	;	3/24	2:16P	100 100 0000	Peak	PlanAllow	Scottsdale AZ	Phoenix AZ	2			
3/24 2:21P 623-223-7413 Peak PlanAllow Tempe AZ Phoenix AZ 1 <td>:</td> <td>3/24</td> <td>2:18P</td> <td>(1)</td> <td>Peak</td> <td>PlanAllow</td> <td>Tempe AZ</td> <td>Phoenix AZ</td> <td>1</td> <td></td> <td></td> <td></td>	:	3/24	2:18P	(1)	Peak	PlanAllow	Tempe AZ	Phoenix AZ	1			
3/24 2:22P Peak PlanAllow Tempe AZ Phoenix AZ 1 3/24 2:23P 623-223-7413 Peak PlanAllow Scottsdale AZ Phoenix AZ 1 3/24 2:24P 623-223-7413 Peak PlanAllow Scottsdale AZ Phoenix AZ 1 3/24 2:24P 623-223-7413 Peak PlanAllow Tempe AZ Phoenix AZ 1 3/24 3:35P Peak PlanAllow Scottsdale AZ Phoenix AZ 1 3/24 3:40P Peak PlanAllow Phoenix AZ Phoenix AZ 2 3/24 3:42P Peak M2MAllow Phoenix AZ Phoenix A	;	3/24	2:18P	100 0000	Peak	PlanAllow	Scottsdale AZ	Phoenix AZ	1			
3/24 2:23P 623-223-7413 Peak PlanAllow Scottsdale AZ Phoenix AZ 1 -)	3/24	2:21P	623-223-7413	Peak	PlanAllow	Tempe AZ	Phoenix AZ	1			
3/24 2:24P 623-223-7413 Peak PlanAllow Scottsdale AZ Phoenix AZ 1 3/24 2:24P 623-223-7413 Peak PlanAllow Tempe AZ Phoenix AZ 1 3/24 3:35P Peak PlanAllow Scottsdale AZ Phoenix AZ 1 3/24 3:40P Peak PlanAllow Phoenix AZ 2 3/24 3:42P Peak M2MAllow Phoenix AZ 2 3/24 3:43P Peak M2MAllow Phoenix AZ Incoming CL 10 3/24 3:58P Peak M2MAllow Glendale AZ Incoming CL 3 3/24 4:07P Peak M2MAllow Glendale AZ Incoming CL 4 3/25 5:54A Off-Peak N&W,PlanAllow,Span Phoenix AZ Incoming CL 11	;	3/24	2:22P		Peak	PlanAllow	Tempe AZ	Phoenix AZ	1			
3/24 2:24P 623-223-7413 Peak PlanAllow Tempe AZ Phoenix AZ 1 <td></td> <td>3/24</td> <td>2:23P</td> <td>623-223-7413</td> <td>Peak</td> <td>PlanAllow</td> <td>Scottsdale AZ</td> <td>Phoenix AZ</td> <td>1</td> <td></td> <td></td> <td></td>		3/24	2:23P	623-223-7413	Peak	PlanAllow	Scottsdale AZ	Phoenix AZ	1			
3/24 3:35P Peak PlanAllow Scottsdale AZ PlanAllow 4 3/24 3:40P Peak PlanAllow Phoenix AZ 2 3/24 3:42P Peak M2MAllow Phoenix AZ Incoming CL 10 3/24 3:58P Peak M2MAllow Glendale AZ Incoming CL 3 3/24 4:07P Peak M2MAllow Glendale AZ Incoming CL 4 3/25 5:54A Off-Peak N&W,PlanAllow,Span Phoenix AZ 11) ;	3/24	2:24P	623-223-7413	Peak	PianAllow	Scottsdale AZ	Phoenix AZ	1	~		
3/24 3:40P Peak PlanAllow Phoenix AZ 2 3/24 3:42P Peak M2MAllow Phoenix AZ 10 10 3/24 3:43P Peak M2MAllow Phoenix AZ Incoming CL 10 3/24 3:58P Peak M2MAllow Glendale AZ Incoming CL 3 3/24 4:07P Peak M2MAllow Glendale AZ Incoming CL 4 3/25 5:54A Off-Peak N&W,PlanAllow,Span Phoenix AZ 11) 3	3/24	2:24P	623-223-7413	Peak	PlanAllow	Tempe AZ	Phoenix AZ	1			
3/24 3:40P Peak PlanAllow Phoenix AZ 2 3/24 3:42P Peak M2MAllow Phoenix AZ 5 2 3/24 3:43P Peak M2MAllow Phoenix AZ Incoming CL 10 3/24 3:58P Peak M2MAllow Glendale AZ Incoming CL 3 3/25 5:54A Off—Peak N&W,PlanAllow,Span Phoenix AZ 11	3	3/24	3:35P		Peak	PlanAllow	Scottsdale AZ	Data Miles	4			
3/24 3:43P Peak M2MAllow Phoenix AZ Incoming CL 10 3/24 3:58P Peak M2MAllow Glendale AZ Incoming CL 3 3/24 4:07P Peak M2MAllow Glendale AZ Incoming CL 4 3/25 5:54A Off-Peak N&W,PlanAllow,Span Phoenix AZ 11	3	3/24	3:40P	-	Peak	PlanAllow	Phoenix AZ	والمستق	2			
3/24 3:58P Peak M2MAllow Glendale AZ Incoming CL 3 3/24 4:07P Peak M2MAllow Glendale AZ Incoming CL 4 3/25 5:54A Off—Peak N&W,PlanAllow,Span Phoenix AZ 11	3	3/24	3:42P		Peak	M2MAllow	Phoenix AZ	معسستيت	2			
3/24 3:58P Peak M2MAllow Glendale AZ Incoming CL 3 3/24 4:07P Peak M2MAllow Glendale AZ Incoming CL 4 3/25 5:54A Off—Peak N&W,PlanAllow,Span Phoenix AZ 11	3	3/24	3:43P		Peak	M2MAllow	Phoenix AZ	Incoming CL				
3/25 5:54A Off-Peak N&W,PlanAllow,Span Phoenix AZ 11	3	3/24	3:58P	***********	Peak	M2MAllow	Glendale AZ	Incoming CL	·			
	3	3/24	4:07P		Peak	M2MAllow	Glendale AZ	Incoming CL	4			
3/25 9:32A Peak PlanAllow,CallVM Tempe AZ Voice Mail CL 2	3	3/25	5:54A		Off-Peak	N&W,PlanAllow,Span	Phoenix AZ		11			
	3	3/25	9:32A		Peak	PlanAllow,CallVM	Tempe AZ	Voice Mail CL	2			







Date Due Page

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Past Due 12 of 18

Detail for Thomas Waitkus: 602-451-8922

Date	Time	Number	Rate	Usage Type	Origination	Destination	M in.	Airtime Charges	Long Dist/ Other Chgs	Total
3/29	5.040	COO 407 00000	Off-Peak	N&W	Glendale AZ	Peoria AZ	7			
3/29			Off-Peak	N&W	Peoria AZ	Incoming CL	2			
3/29	@48D	-COO -740F000	Off-Peak	N&W	Peoria AZ	Incoming CL	2			
3/29	•	coo oco oco	Off-Peak	N&W	Peoria AZ	Agua Fria AZ	5			
3/29	<u></u>	-000_405_0700	Off-Peak	N&W	Peoria AZ	Toll-Free CL	2			
3/30	سيبيع		Peak	PlanAllow	Phoenix AZ	Tarris III	22			
3/30	400		Peak	PlanAllow	Tempe AZ	Toll-Free CL	7			
3/30	Chile.		Peak	M2MAllow	Scottsdale AZ	Phoenix AZ	1			
3/30	49,49/-		Peak	PlanAllow	Glendale AZ	Phoenix AZ	1			
3/30	40.001	200. 201. 242 0	Peak	PlanAllow	Glendale AZ	Toll-Free CL	1			
3/30	40,001		Peak	PlanAllow	Glendale AZ	Agua Fria AZ	1			
3/30	40.00/1	020 107 0020	Peak	PlanAllow	Glendale AZ	Peoria AZ	2			
3/30	40.00		Peak	PlanAllow	Glendale AZ		1			
3/30	-		Peak	PlanAllow	Glendale AZ	Incoming CL	3			
3/30	4444		Peak	PianAllow	Glendale AZ	Incoming CL	1			
3/30	4.077		Peak	M2MAilow	Glendale AZ	Incoming CL	7			
3/30	4040-	-000-107-0000-	Peak	PlanAllow	Glendale AZ	Incoming CL	2			
3/30	-1.00	T-02010700 2 0	Peak	PlanAllow	Peoria AZ	Peoria AZ	2			
3/30	4.517	-002-710-5000	Peak	M2MAllow	Peoria AZ	Incoming CL	11			
3/30	4100		Peak	M2MAllow	Peoria AZ	Phoenix AZ	1			
3/30	-		Peak	PlanAllow	Peoria AZ	Peoria AZ	1			
3/30	41011		Peak	PlanAllow	Peoria AZ	Peoria AZ	2		-	
3/31	#100km		Peak	PlanAllow	Glendale AZ	Peoria AZ	1			
3/31			Peak	PlanAllow	Glendale AZ	Peoria AZ	2			
3/31	4464		Peak	PlanAllow	Peoria AZ	Peoria AZ	1			
3/31	40.211	-020107-00 1	Peak	PlanAllow	Peoria AZ	Peoria AZ	1	***		
3/31	8:56A	623-242-0188	Peak	PlanAllow	Phoenix AZ	Incoming CL	1			
3/31	9:30A	623-242-0188	Peak	PlanAllow	Phoenix AZ	Phoenix AZ	1			
3/31			Peak	PlanAllow	Mesa AZ	V-1-4-10	31			
3/31			Peak	PlanAllow,CallVM	Tempe AZ	Voice Mail CL	3			
3/31	2050	040 -4050457	Peak	PlanAllow	Scottsdale AZ	Phoenix AZ	1		70 100	
3/31	** 070		Peak	M2MAllow Plan Allow	Phoenix AZ		2			
3/31	200		Peak	PlanAllow	Phoenix AZ		2 2			
3/31			Peak Peak	M2MAllow PlanAllow	Phoenix AZ Glendale AZ	Incoming CL	2			
3/31 3/31	4500		Peak	PlanAllow, CallVM	Glendale AZ	Voice Mail CL	1			
3/31	F-00D	- COO - 451 - 7000	Peak	M2MAllow	Glendale AZ	Incoming CL	3			
3/31			Peak	PlanAllow	Glendale AZ	Phoenix AZ	1			
3/31			Peak	PianAllow, CallVM	Glendale AZ	Voice Mail CL	<u></u> 1			<u>-</u>
3/31			Off-Peak	<u>_</u>	Peoria AZ	VOICE IMAII OE	1			
3/31			Off-Peak		Glendale AZ		39			
4/01			Peak	PlanAllow	Phoenix AZ		25			
4/01			Peak	PlanAllow,CallVM	Tempe AZ	Voice Mail CL	2			
4/01	-		Peak	PlanAllow	Scottsdale AZ	Test Township	12			
4/01	3:38P	623-242-0188	Peak	PlanAllow	Scottsdale AZ	Incoming CL	1			
						V	· · ·			





THOMAS M WAITKUS 18899 N 77TH AVE GLENDALE, AZ 85308-5958

KEYLINE

PO BOX 4005 ACWORTH, GA 30101-9006

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Manage Your Account	Account Number	Date Due
www.vzw.com		05/30/15
Change your address at	Invoice Number	1392379218

Quick	Bill	Sum	mary
-------	------	-----	------

Apr 05 - May 04

Previous Balance (see back for details)	
Payment – Thank You	
Balance Forward	\$.00
Monthly Charges	
Verizon Wireless' Surcharges and Other Charges & Credits	
Taxes, Governmental Surcharges & Fees	\$.00
Total Current Charges	

Total Charges Due by May 30, 2015

Verizon Wireless News

Hadaddaalldlaaladabbbbbbbbbbbbbbbb

A New Look For My Verizon

We've redesigned the My Verizon Home page so managing your account is easier. With a new look and simpler navigation, it's easy to stay up-to-date on your usage, billing and what matters most to you. Visit vzw.com/myverizon.

Pay from Wireless	Pay on the Web	Questions:
#PMT (#768)	My Verizon at www.vzw.com	1.800.922.0204 or *611 from your wireless



THOMAS M WAITKUS 18899 N 77TH AVE GLENDALE, AZ 85308-5958 **Bill Date Account Number Invoice Number**

May 04, 2015 1392379218



w

Total Amount Due by May 30, 2015

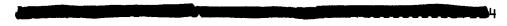
Make check payable to Verizon Wireless. Please return this remit slip with payment.



PO BOX 660108 DALLAS, TX 75266-0108

Hashidashiddadladlaasiddadadadada

Check here and fill out the back of this slip if your billing address has changed or you are adding or changing your email address.





Date Due Page

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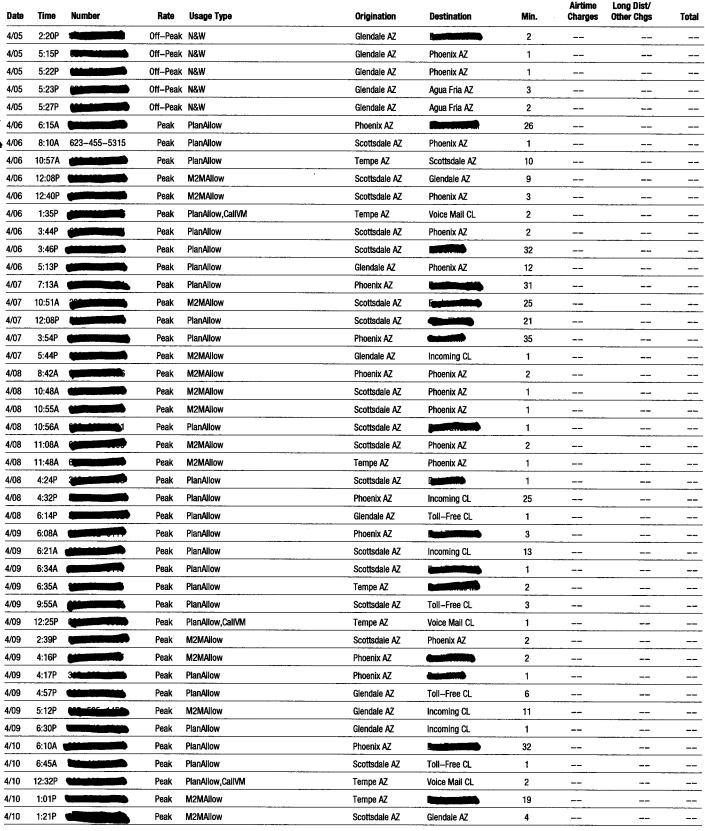
5 of 14

1392379218

05/30/15



Voice





1392379218 970245565-00001 05/30/15 8 of 14



Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
4/22	10:59A	() () () () () () () () () ()	Peak	M2MAllow	Tempe AZ	Phoenix AZ	1			
4/22	11:01A		Peak	PlanAllow	Tempe AZ		6			
4/22	11:06A		Peak	M2MAllow	Scottsdale AZ	Phoenix AZ	1			
4/22	3:26P	***************************************	Peak	PlanAllow,CallVM	Scottsdale AZ	Voice Mail CL	1			
4/22	3:38P		Peak	PlanAllow,CallVM	Scottsdale AZ	Voice Mail CL	1			
4/22	3:40P		Peak	PlanAllow	Phoenix AZ		21			
4/22	4:01P		Peak	PlanAllow	Glendale AZ	No Phoenix AZ	3			
4/22	6:11P		Peak	PlanAllow	Glendale AZ	Peoria AZ	6			
4/22	6:18P		Peak	PlanAllow	Glendale AZ	Agua Fria AZ	5			
4/23	12:34P	3	Peak	PlanAllow	Scottsdale AZ		31			
4/23	2:31P	(4772220)	Peak	M2MAllow	Glendale AZ	Phoenix AZ	1			
4/23	3:31P		Peak	M2MAllow	Glendale AZ	Phoenix AZ	1			
4/24	12:04P	***************************************	Peak	PlanAllow,CallVM	Tempe AZ	Voice Mail CL	4			
4/24	3:20P		Peak	M2MAilow	Scottsdale AZ	Phoenix AZ	2			
4/24	3:23P		Peak	M2MAllow	Scottsdale AZ	Incoming CL	2			
4/24	3:25P		Peak	M2MAllow	Mesa AZ		11			
4/24	3:38P		Peak	M2MAllow	Phoenix AZ	Incoming CL	7			~~
4/24	3:47P		Peak	M2MAllow	Glendale AZ	Incoming CL	1			
4/24	3:49P		Peak	PlanAllow	Glendale AZ	Agua Fria AZ	1			
4/24	4:12P	(Peak	PlanAllow	Glendale AZ	Agua Fria AZ	11			
4/25	10:44A	-	Off-Peak	N&W	Glendale AZ		30			
4/25	11:29A		Off-Peak	N&W	Glendale AZ	Peoria AZ	1			
4/25	12:00P		Off-Peak	N&W	Glendale AZ		24			
4/26	11:50A		Off-Peak	N&W	Glendale AZ	Paradisvly AZ	1			
4/26	5:08P		Off-Peak	N&W	Glendale AZ	Glendale AZ	1			
4/26	5:10P		Off-Peak	N&W	Glendale AZ	Peoria AZ	1			
4/26	5:26P		Off-Peak	N&W	Glendale AZ	Glendale AZ	2			
4/27	3:37P	***************************************	Peak	PlanAllow	Scottsdale AZ		9			
4/27	6:22P	American Services	Peak	PlanAllow	Glendale AZ	Incoming CL	. 1			
4/28	10:59A	623-455-5315	Peak	PlanAllow	Scottsdale AZ	Incoming CL	1 .			
4/28	12:21P	STATE SITE	Peak	PlanAllow	Scottsdale AZ		11			
4/28	12:38P	***********	Peak	PlanAllow	Scottsdale AZ	Tempe AZ	1			
4/28	1:58P		Peak	PlanAllow	Scottsdale AZ	Tempe AZ	2			
4/28	4:24P		Peak	M2MAllow	Scottsdale AZ	Phoenix AZ	2			
4/28	4:25P		Peak	PlanAllow	Scottsdale AZ		1			
4/28	4:27P		Peak	M2MAllow	Scottsdale AZ		. 1			
4/29	7:39A		Peak	PlanAllow	Glendale AZ		3			
4/29	7:50A		Peak	PlanAllow	Phoenix AZ		5			
4/29	7:54A		Peak	M2MAllow	Scottsdale AZ	Rochester MI	1			
4/29	7:55A		Peak	PlanAllow	Scottsdale AZ		5			
4/29	2:17P		Peak	M2MAllow	Tempe AZ	Phoenix AZ	1			
4/29	2:18P		Peak	M2MAilow	Tempe AZ	Incoming CL	3			
4/29	2:22P		Peak	PlanAllow	Scottsdale AZ	Tempe AZ	3			
4/29	3:28P		Peak	PlanAllow,CallVM	Scottsdale AZ	Voice Mail CL	2			
4/29	3:29P		Peak	PlanAllow	Mesa AZ		22			



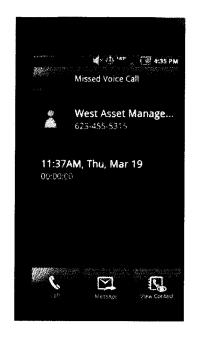
Date Due Page

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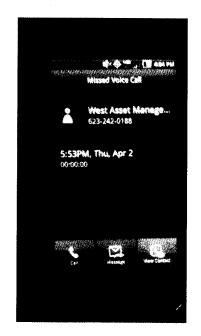


Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
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4/30	9:44A		Peak	PlanAllow	Scottsdale AZ		12			
4/30	12:10P		Peak	PlanAllow	Scottsdale AZ	Phoenix AZ	2			
4/30	3:31P		Peak	M2MAllow	Scottsdale AZ	Figuriarisati	1			
4/30	4:49P		Peak	M2MAllow	Glendale AZ	Incoming CL	1			
5/01	9:00A	(Peak	PlanAllow	Glendale AZ	Mesa AZ	1			
5/01	9:01A	(Peak	PlanAllow	Peoria AZ	Mesa AZ	1			
5/01	9:02A		Peak	PlanAllow	Glendale AZ	Mesa AZ	4			
5/01	9:06A	-	Peak	PlanAllow	Glendale AZ	Mesa AZ	5			
5/01	9:17A		Peak	PlanAllow	Glendale AZ	Toll-Free CL	1			
5/01	1:43P	***************************************	Peak	PlanAllow,CallVM	Phoenix AZ	Voice Mail CL	1			
5/01	2:10P	(سیسی)	Peak	PlanAllow	Phoenix AZ	Paradisvly AZ	1			
5/01	2:31P		Peak	PlanAllow	Peoria AZ	Paradisvly AZ	1			
5/01	2:37P	•	Peak	M2MAllow	Glendale AZ	Incoming CL	1			
5/01	3:15P		Peak	M2MAllow	Glendale AZ	Incoming CL	1			
5/01	3:47P		Peak	M2MAllow	Glendale AZ	Phoenix AZ	1			
5/01	3:48P		Peak	M2MAllow	Glendale AZ	Phoenix AZ	1			
5/01	3:50P		Peak	M2MAllow	Glendale AZ	Phoenix AZ	1			
5/01	6:26P	•	Peak	PlanAllow	Glendale AZ	No Phoenix AZ	2			
5/02	8:21A	دسس	Off-Peak	N&W	Glendale AZ	No Phoenix AZ	3			
5/02	2:49P		Off-Peak	N&W	Phoenix AZ	Toll-Free CL	1			
5/02	2:50P		Off-Peak	N&W	Phoenix AZ	Toll-Free CL	6			
5/02	3:03P		Off-Peak	N&W	Phoenix AZ	Toll-Free CL	9			
5/02	3:12P	-	Off-Peak	N&W	Phoenix AZ	Toll-Free CL	1			
5/02	3:17P		Off-Peak	N&W	Phoenix AZ	Toll-Free CL	6			
5/02	7:11P		Off-Peak	N&W	Peoria AZ	Peoria AZ	2			
5/02	7:22P	(1111111111)	Off-Peak	N&W	Glendale AZ	Phoenix AZ	1			
5/02	9:13P	(11)	Off-Peak	N&W	Glendale AZ	Phoenix AZ	6			
5/03	7:52A	-	Off-Peak	N&W	Glendale AZ	-	3			
5/03	8:07A		Off-Peak	N&W	Glendale AZ		2			
5/03	2:42P		Off-Peak	N&W	Glendale AZ	Peoria AZ	2			
5/03	2:45P		Off-Peak	N&W	Glendale AZ	Peoria AZ	4			
5/03	2:55P		Off-Peak	N&W	Glendale AZ	Phoenix AZ	1			
5/03	5:56P	-	Off-Peak	N&W,CallVM	Peoria AZ	Voice Mail CL	2			
5/04	7:42A		Peak	PlanAllow	Phoenix AZ		17			
5/04	11:06A	-	Peak	PlanAllow	Scottsdale AZ	الساني	14			
5/04	2:45P		Peak	PlanAllow	Scottsdale AZ	Agua Fria AZ	3			
5/04	3:12P		Peak	M2MAllow	Scottsdale AZ		1			
5/04	3:14P		Peak	PlanAllow	Scottsdale AZ		1			
5/04	3:14P	-	Peak	PlanAllow	Scottsdale AZ		1			
5/04	3:30P	*************	Peak	PlanAllow	Glendale AZ	تنصنن	27			
5/04	4:08P	623-223-7413	Peak	PlanAllow	Glendale AZ	Incoming CL	2			
5/04	6:59P		Peak	PlanAllow	Glendale AZ	Toll-Free CL	2			





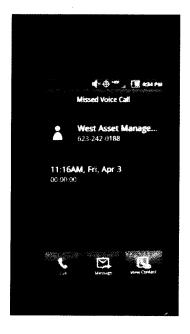


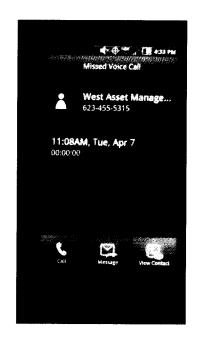


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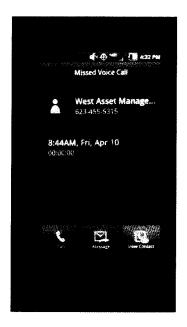




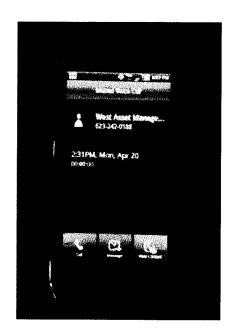
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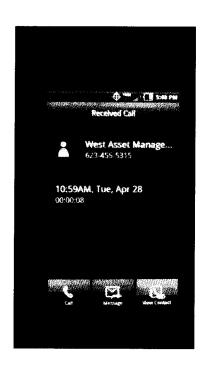
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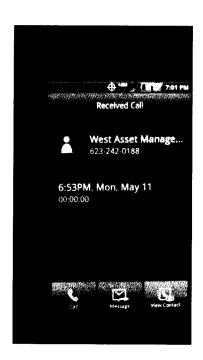
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